



October 2019

Contact Details

Phone 02 4677 0533

Fax 02 4677 0666

www.pictonfamilymedical.com.au

Address Shop T28, Picton Mall
9 Margaret Street Picton NSW 2571
Po Box 989 Picton NSW 2571

Surgery Hours

Monday - Tuesday 7:00am – 6:00pm
Wednesday – Friday 8:00am- 6:00pm
Saturday 9:00am – 2:00pm
Sunday Closed
Public Holidays Closed

After Hours & Emergency

For After Hours care ph 0429 555 473
Call out fee may apply

Appointments

We recommend arranging an appointment to guarantee you see your preferred GP at a convenient time for you, however urgent cases will be given priority and we do accept walk in appointments.

Make an appointment any time at your convenience via our website or by downloading the [Hot Doc App](#) on your smart phone.



Picton Family Medical Centre is recognised for our commitment to safety, quality and continuous improvements.

Billing Arrangements

We are a mixed billing practice:
Gap fees apply to After Hours consult before 8:00am each day and other medical services such as:

Audiometry; Iron Infusion; Venesection; Biopsy; IV fluids; Extensive dressings, IUD removal, Implanon procedures, Private Medicals, Biopsy. These will be discussed with you prior to your procedure. Payment by cash, credit card or EFTPOS available.

Onsite Services

- Gastroenterologist
- Pediatrician
- Psychiatrist (via telehealth)
- Lavery Pathology
- Psychotherapist/Counsellor
- Physiotherapist
- Podiatrist
- Dietitian
- Exercise Physiologist
- Childhood Immunizations
- Sports Medicine
- Women's Health
- Antenatal Shared care
- Midwife
- WorkCover /Insurance
- Employment Medicals
- Aviation Medical
- Yellow Fever Travel vaccination
- All adult & child immunizations
- 45-49 yo & 75+ Health Assessments
- Chronic Disease Management Plans & Clinics
- Mental Healthcare plans
- Cosmetic Medicine

Practice Doctors

Dr. Anna Pham

BSc (Med), MBBS, FRACGP, Dip Paed, FPA (Cert), Conjoint Lecturer (UWS)

Dr Joshua Stephenson

MBBS (UWS), FRACGP

Dr Zoran Nestorovski

BAppSc, HONSI, DOBA, MBBS, FRACGP

Dr Abdalla Hakam

MBBS, FRACGP

Dr Jesse Hall

MBBS, FRACGP

Dr Muneer Ariff

MBBS, FRACGP

Dr Craig Mattern

MBBS, FRACGP, DAME

Dr Zhao Liu

GPT3 Registrar MBBS, Extended Skills

Dr Nirusha Karunaratne

MBBS (UNSW), FRACGP

Dr Georgia Carins

MBBS, FRACGP

Dr Randee Gunarathne

GPT2 Registrar MBBS

Practice Staff

Practice Manager

Ms Brooke Morgan

Administration Staff

Emma, Ivana, Trish, Annie, Georgia

Practice Nurses

Mr Justin Maynard, RN

Ms Najette Elfir, RN

Mrs Kimberly Jacobs, RN/Midwife

Dr Anna's Medispa

Face life with confidence

Dr Anna Pham offers Cosmetic injections aiming for a natural look, please contact Reception for fees and bookings.

Test Results

It is your responsibility to ensure you follow up test results, particularly when practice staff or your doctor advise that you do this. Please do not assume that "no call means my result is normal".

My Health Record

Talk to us if you would like assistance to register for the Australian Government My Health Record & request your GP to upload your documents if you are using one.

Midwife and Child Clinic

Midwife/RN Kimberly Jacobs is on site for appointments for all our local parents, babies and children.

New Specialist

Dr Marie Ooi is a Consulting Gastroenterologist, located on site fortnightly. She manages abdominal pain, IBS, chronic diarrhea, severe constipation, fecal incontinence, inflammatory bowel disease, nutrition, liver and pancreatic cancer diagnosis. She performs colonoscopies & gastroscopies at Campbelltown Private Hospital, Southern Highlands Private & Liverpool Day Surgery with ZERO gap fees.

Medical Students

We proudly provide clinical placements for medical students from various University partners. A big thank you to all patients who have helped contribute with us to support undergraduate training. Your contribution is vital in the learning process for these junior doctors.

Parking

Free 1 hour parking is available right at our door on Margaret Street, Picton. Free 2 & 3 hour parking as well as undercover is available within the Picton Mall carpark.

Clinics

Our Chronic Disease Clinics are held with our Registered Nurse in conjunction with your GP to assist our patients in managing chronic conditions such as Diabetes, Asthma & heart disease. GP Management Plans, Team Care Arrangements, Health Assessments and ABTSI clinics are also available.

WorkCover

The practice accepts WorkCover & insurance related appointments and fees are based on current AMA rates.

Telephone Advice/Urgent Attention

Most problems are best dealt with in consultation with your GP at the practice. However, our doctors are available during normal surgery hours for emergency advice. Any person presenting with an urgent medical matter will be triaged by our clinical team & reviewed promptly.

Medical Record Confidentiality

This practice protects your personal health information, we ensure it is only available to authorised staff members for the intended purposes. We comply with the Privacy Act.

Reminders

SMS reminders are sent to your mobile for ALL appointments. Please advise Reception if you do NOT wish to receive an SMS reminder. Please keep your contact details up to date.

Routine Reminders

The practice will either contact you via telephone, text message or mail for routine appointment reminders.

Home Visits

Home visits are available at the discretion of your GP. Please talk to your GP.

After Hours Contact

Please call the Practice's after hours mobile number **0429 555 473** to speak with a GP. Also available: Sydney Medical Service After Hours Doctors 02 8724 6300.

Australian Government 24 hr Health Direct service 1800 022 222.

For urgent medical emergencies when the Practice is closed please call Ambulance service on 000.

Long Appointments

Booking a long appointment of 30 minutes or more is important to help our GPs run on time. Examples include medical insurance, PAP smear, new patient / first appointment, counselling, seeking second opinion or 2 or more issues. Please bring all relevant information where possible.

Cancellation Fee

A fee applies if you do not give us one hour notice of your inability to attend an appointment. Fee is \$15 per 15 minute appointment.

Your Comments

Your comments or suggestions on are always welcome. We strive to improve for your benefit. Please direct them to our Practice Manager, or leave a comment in the suggestion box at the front desk. Alternatively, you can phone the Health Care Complaints Commission Toll Free on 1800 043 159.

Non Smoking

This practice is a non-smoking practice.



Phone 02 4677 0533 **Find us on Facebook & Instagram**

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